



Sustainability in Action

**RESPONSIBLE Framework** 

# ESG - Why it matters to Chandra Asri

The pressing need to address climate issues has propelled society towards an urgent and collective pivot towards a low- carbon paradigm. A diverse array of stakeholders, ranging from governmental entities and astute investors to conscientious consumers and the broader society, now places sustainability at the forefront of their considerations.

In this regard, Chandra Asri Group steadfastly maintains its commitment to integrating sustainable practices into its business growth trajectory and delivering low-carbon solutions, in alignment with ESG principles.



### **Environmental**

- Climate Change
- Environmental Performance



### Social

- Community Engagement
- Product & Chemical Safety
- Health & Safety
- Labor & Human Rights
- Human Capital
- Development



### Governance

- Sustainable Procurement &Supply Chain
- Digital Transformation
- Corporate Governance
- Sustainability Governance
- Business Ethics



# Our ESG Recognition & Awards

Global Top ESG Rating Providers have assessed that Chandra Asri Group's 2023 ESG performance is improving compared to the previous year.

CDP Score Report
Climate Change 2023

Score B

B score (Management)
means the Company has
implemented specific
actions to address the
climate change issue.



chemical sub-sector.





Chandra Asri has received the GOLD PROPER award from the Ministry of Environment and Forestry of the Republic of Indonesia (KLHK RI) for Ciwandan Site.



Subroto Award for Energy Efficiency 2023 by Ministry of Energy and Mineral Resources



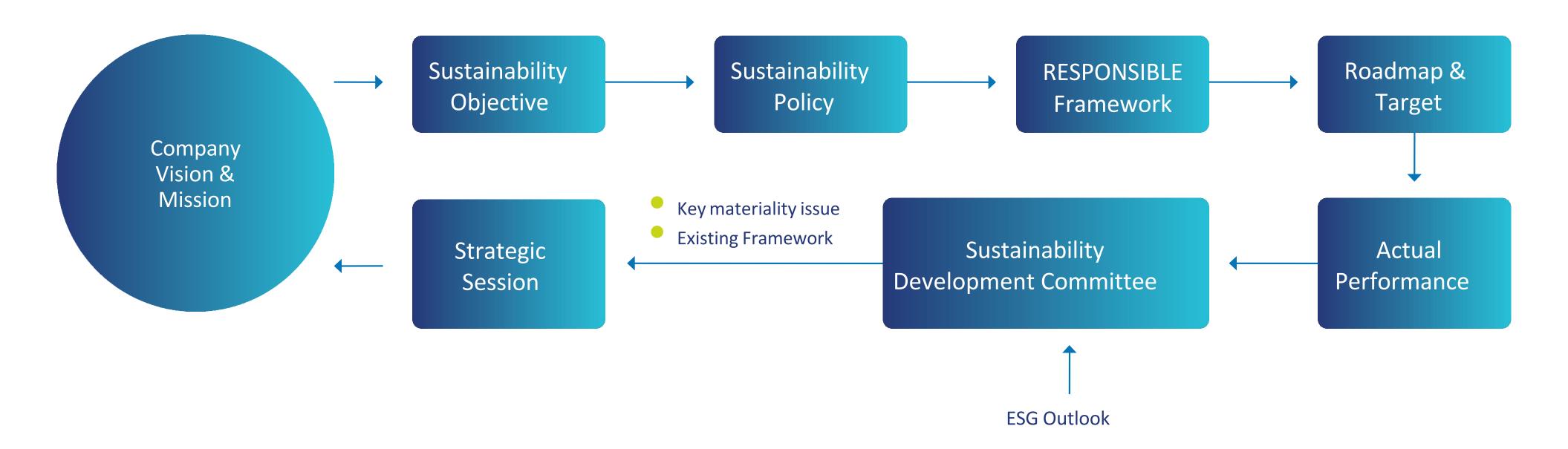
2023-Winner of Plastic Waste Circularity Category



Green PROPER Award for Pulo Ampel Site

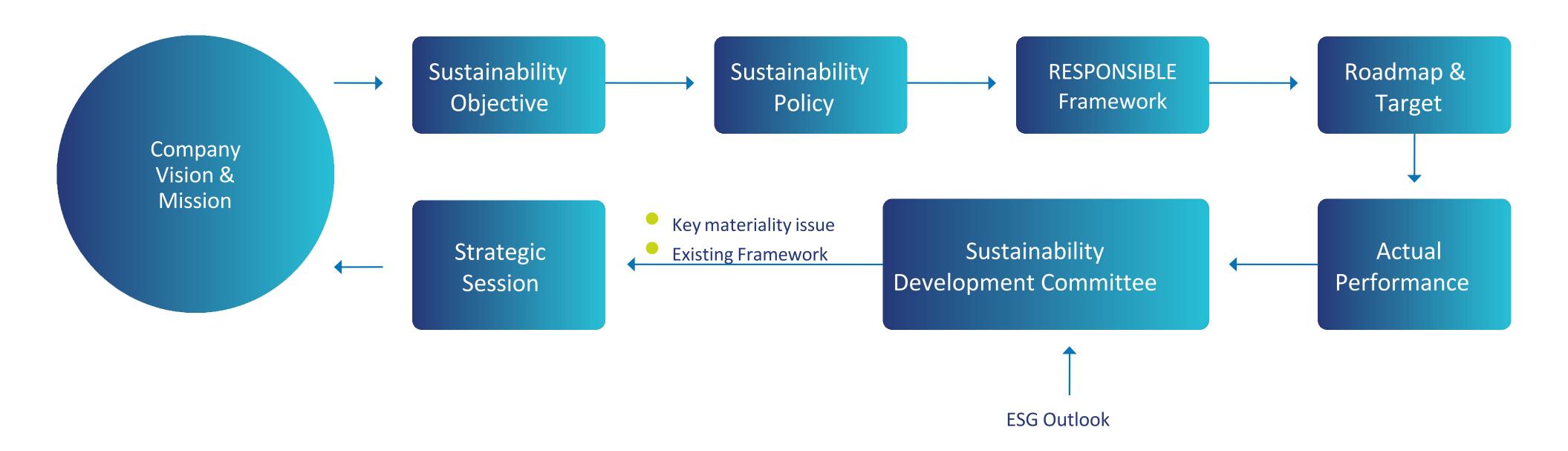


# Sustainability in Action



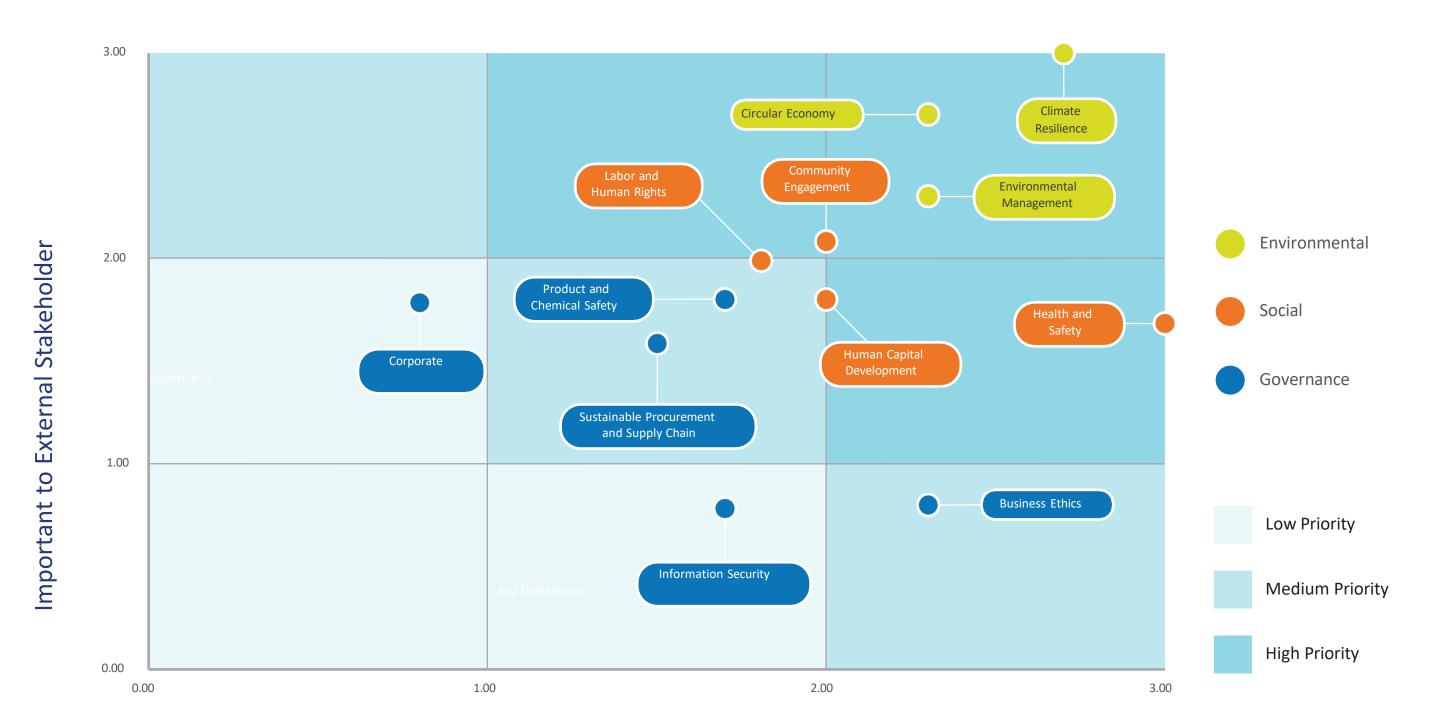
Chandra Asri Group strengthens its commitment to sustainability by establishing objectives through PDCA (Plan-Do-Check-Act) processes aligned with the Company's vision and mission. This process is periodically reviewed in strategic sessions, integrating key materiality issues, stakeholder expectations, and global trends.

# Sustainability in Action



Chandra Asri Group strengthens its commitment to sustainability by establishing objectives through PDCA (Plan-Do-Check-Act) processes aligned with the Company's vision and mission. This process is periodically reviewed in strategic sessions, integrating key materiality issues, stakeholder expectations, and global trends.

# Materiality Matrix



In each year,
Chandra Asri Group conducts a
comprehensive review of
significant sustainability issues
related to internal and external
business activities.

This assessment includes an analysis of the Company's risks, considering stakeholder expectations, as well as paying attention to ongoing sustainability trends in the petrochemical industry. The materiality topics reflected in the materiality matrix.

Important to the Company



# **RESPONSIBLE Framework**





Using the materiality matrix that has been mapped out, Chandra Asri Group has developed the RESPONSIBLE framework to effectively manage ESG material topics in accordance with regulations, standards, and intergovernmental instruments. Designed to meet stakeholder expectations, drive sustainable growth, and generate long-term value for all stakeholders, the framework also involves a governance structure.



# Conserve the Environment



### Climate Change Governance

- Climate Change Governance
- Climate Change Risk
- Management Climate Change Strategy

Greenhouse Gas (GHG) Emission

Energy

### **Environmental Performance**

- Environmental Governance
- Environmental Strategy

Water and Wastewater

Air Quality

Waste

Biodiversity

Materials



### **Decarbonization Roadmap**

Following a comprehensive climate risk assessment, Chandra Asri Group charts an additional course, preparing for rigorous regulations and stakeholder expectations while striving to adhere to Science-Based Targets (SBT). This strategic blueprint intertwines with a commitment to continuously explore, adopt, and monitor cutting-edge initiatives and innovations aimed at emission reduction.

**Target 2023:** 

Emission reduction of 0.54% from the previous year



**Actual 2023:** 

Emission reduction of 3.4% from the previous year



Emission reduction of 11% from baseline year

Focus Action: CAT-A (Energy Efficiency)

**Interim Target** 

Reducing emission from peak emissions by 31.89%



Focus Action: CAT-A (Energy Efficiency), CAT-B (Green Business), CAT-D (Nature-based Solution)





2040

Focus Action:

CAT-A (Energy Efficiency),

CAT-B (Green Business),

CAT-C (Green Technology), CAT-D (Nature-based Solution)

Target:

Emission reduction of 3% from the previous year

Focus Action:

CAT-A (Energy Efficiency),

CAT-B (Green Business),

CAT-D (Nature-based Solution)



Focus Action: CAT-A (Energy Efficiency)



**ABCD Strategy** 

Abate existing emission through energy efficiency

Implementing energy efficiency through process modification, equipment substitution, wasteheat recovery, digitalization, loss reduction, energy consumption management, and increasing operational efficiency.

### Our Program

- Energy Efficiency: System and Technology Optimization
- Energy Efficiency: Process Digitalization
- Natural Gas Combined Heat and Power/Waste Heat Recovery

3.40%

Decreased in emission intensity compared to 2022 (ton CO<sub>2</sub>e/ton products)

Emission reduction from energy efficiency programs, use of renewable energy, biodiversity programs, and use of electric vehicles

**10,320** ton CO,e



Decreased in energy intensity compared to 2022 (Gigajoule/ton)

2.11%







**ABCD Strategy** 

Balance
future emission by
incorporated green
business

Business expansion with lower emission, expanding renewable energy business, study on green or sustainable product development, circular plastic, a new chemical pathway, and potential business from nature-based solution.

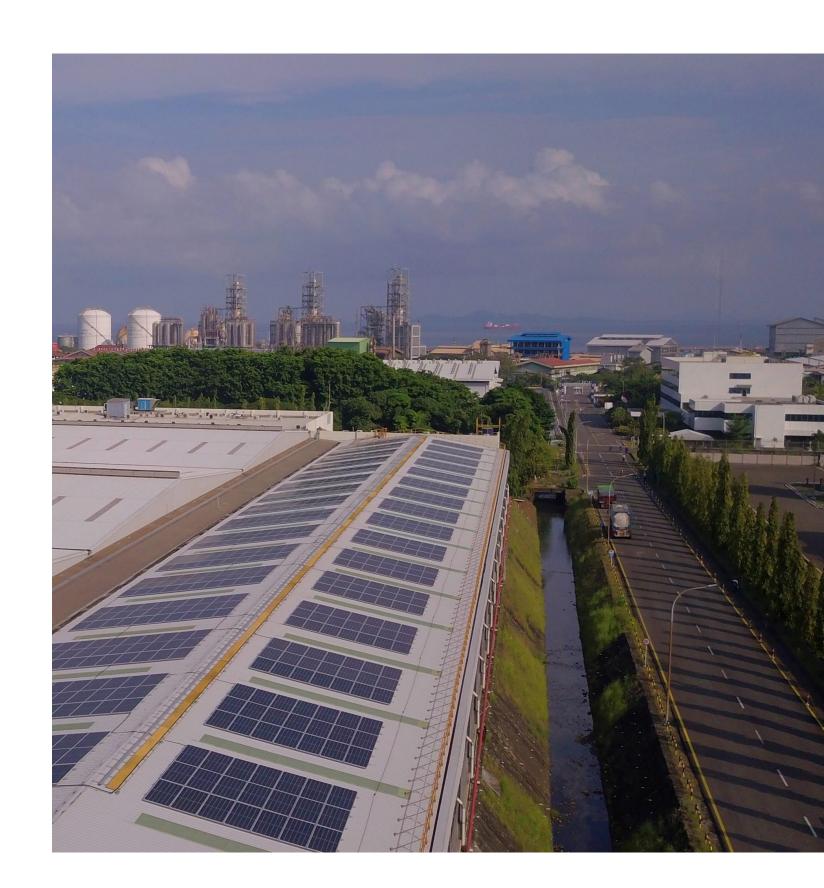
### Our Program

- Utilization of Clean Technology
- Development of Chlor-Alkali Plant
- Exploration of Environmentally Friendly Energy Business



Investment in Clean Technology

US\$ 11.25 million





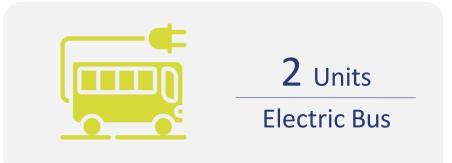
**ABCD Strategy** 

Control
emission through
green technology
application

Study on low carbon fuel application such as blue/green H2, RDF and CCUS implementation in collaboration with technology and service providers.

### Our Program

- Utilization of H2 by-products as fuel in furnace units to reduce carbon emissions and toxic emissions.
- Study and collaboration with external suppliers for solar energy development.
- Study the implementation of Carbon Capture, Utilization, and Storage (CCUS) technology.
- Study of mini-hydro power plant application at the mouth of the sea.
- Study of RDF-co-firing application (waste energy).









**1,495,000** kg CO e

reduction of emission/year



6,677 Gigajoule

Renewable energy usage



22.74%

Increased in renewable energy usage compared to 2022



**ABCD Strategy** 

Decarbonize
through nature
based solution

Providing nature-based solutions such as forestry practices, blue carbon, restorative agriculture, and marine practices.





# Air Quality Management





Chandra Asri Group conducts evaluations on air quality management, which include comparing its performance with peers, analyzing trends from the previous year, and calculating a 3-year average to determine and set better environmental targets for the future.

### **Our Strategy**

- Reducing toxic emissions by maximizing operational efficiency and optimizing natural resource conservation;
- Reducing toxic air emissions from
- operational activities by implementing best practices and complying with procedures;
- Regularly monitoring and controlling toxic emissions and noise.

### Our Program

- Energy Efficiency Program in Boilers Continuous
  Emission Monitoring System (CEMS) Dry Low NOx
  Burner Program
- Installation of an electrostatic precipitator (ESP) on a coal boiler
- Conducting studies to phase-out Ozone Depleting
   Substances/ODS such as CFCs, HCFCs, and halon
- Reduction of VOC Hydrocarbon Open Source/ Leak
   Detection and Repair (LDAR) Program

Increase in SOx emission intensity by 3.9% and decrease in NOx emission intensity by 3.57% compared to 2022



Toxic emissions in 2023 have complied with the quality standards set by the government.





# Water and Wastewater







The Company continues to place a high focus on impact management related to water risk, especially related to the use of fresh water and wastewater management, due to high water consumption in general.

To enable water stress risks to be identified and considered in the Company's strategy, the relevant internal functions have integrated water risk as part of the climate- related risk assessment.

### **Our Strategy**

- Reducing water use by maximizing operational efficiency;
- Reducing freshwater usage by utilizing alternative water;
- Treating wastewaterto meet establishedquality standards;
- Reducing the wastewater pollution load.

### Our Program

- Water conservation across the Company's operation
- Increasing alternative water use from desalination
- Replacing amine-based chemicals with caustic-based chemicals in dilution steam generation (DSG) system
- Installation of a continuous and networked wastewater quality monitoring system (SPARING)

### Our Achievement

The increase in water intensity of 8.84% was due to low production loads in 2023.

Percentage usage of alternative water

28.31%

3.6% compared to 2022

Reducing the intensity of the water pollution load (chemical oxygen demand) by 42.24%



1,379,280 ton



### Waste







In striving for sustainability, the Company consistently conducts evaluations on waste management, which include comparing the Company's performance with peers, analyzing trends from the previous year, and calculating a 3-year average to establish and formulate better environmental targets for the future.

### **Our Strategy**

Improving circular economy practices within operational boundaries to reduce liquid waste, hazardous waste, and non-hazardous waste; and

Strengthening circular economy practices in the product life cycle to reduce end-product waste.

### Our Achievement

Reduction of hazardous waste intensity by 5% per year

Non-hazardous waste utilization is 80%





## Waste

### Our Program & Achievement

### Hazardous Waste Management

### Reduce



- Reducing 2.12 tons of rags waste
- Reducing 11.34 tons of oily sludge waste
- Reducing 31.53 tons of rinsing water waste generation

### Reuse



Reuse of hazardous waste by third parties

- Economic waste
- As a mixture of raw materials in other industries: fly ash, insulation waste, and dewatering sludge
- As fuel in other industries: used packaging additives, decoking sludge, oily sludge, solvent waste, and insulation waste

### Recycle



Recycling spent gasoline to the quenching system.

Estimated 1,043 tons of internal recycling in 2023.

### Recovery



Recovering the precious metal content in used catalysts.

48.14 tons of catalyst waste was recovered in 2023.

### Non-Hazardous Waste Management

- Reuse 7.3% of total waste generated from canteen activities and grass cutting residue as material for making compost.
- Reuse 7.5% of total domestic waste generated from canteen activities as maggot feed.
- Reuse 77% of total non-hazardous waste generated as economic waste in collaboration with third parties.





### Plastic Asphalt Roads

Chandra Asri Group's flagship program has succeeded in reaching 120.83 km, exceeding the Company's commitment in Our Ocean Conference in 2018, namely 100 km of plastic asphalt by 2023.

Every 1 km of plastic asphalt requires approximately 1.6 tons of plastic waste, which is equivalent to 1.2 million plastic bags.







12,071 scavengers who benefit from

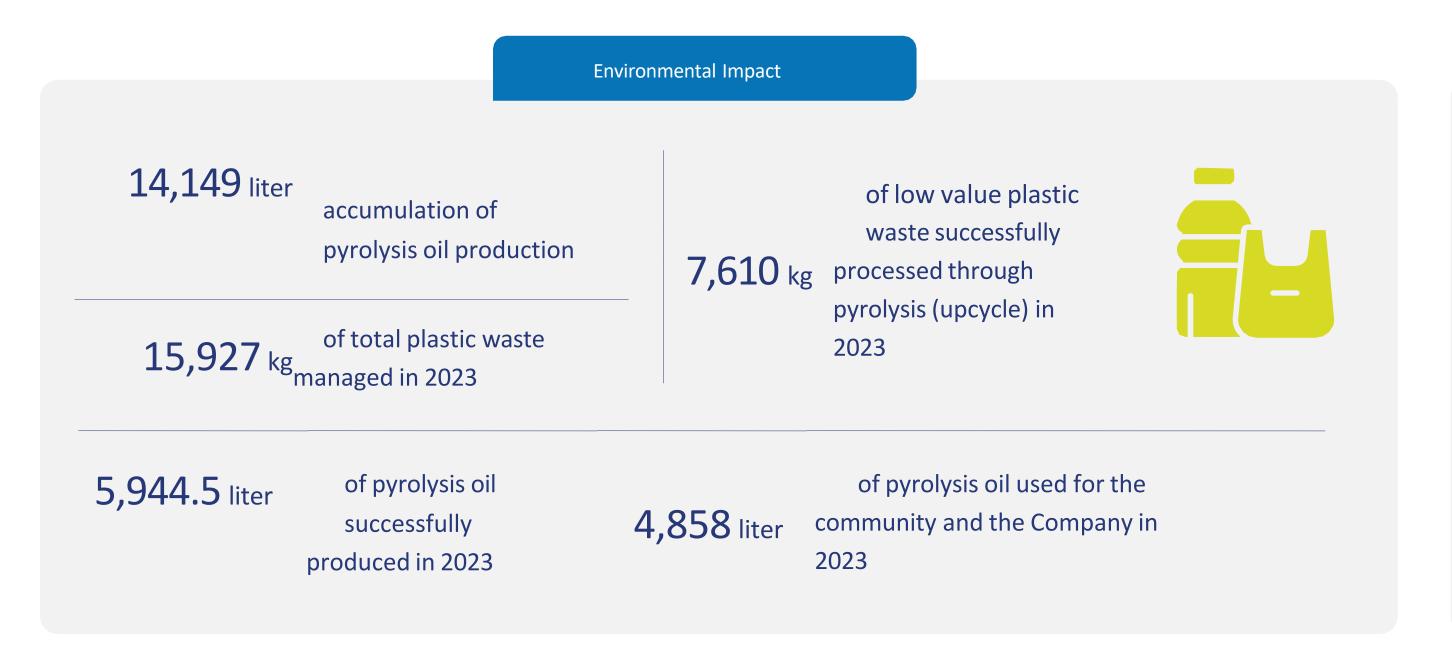
added economic value





### **End-to-end Plastic Waste Management**

Plastic waste management facility of IPST ASARI managed by the community in Serdang, Serang







### SAGARA: Reducing Plastic Marine Debris

Through SAGARA, Chandra Asri Group collaborates with Bank Sampah Digital (BSD) to disseminate the collection and sorting of non-organic waste in Anyar Village, Banten Regency.







### World Cleanup Day (WCUD) 2023 Jakarta



600 points	spread throughout the	278,960 kg	of plastic waste and
ooo points	Jakarta area	278,300 kg	managed waste collected

of waste collected and 348,700 kg diverted from landfill

306,690 participants



Supporting WCUD 2023, which is spread throughout Jakarta, through waste management education activities and waste collection via waste banks to commemorate World Cleanup Day.

### Coastal Clean Up



of total waste 1,013.75 kg collected

348 volunteers

Chandra Asri Group held the 2023 Coastal Clean Up Day. This beach clean-up campaign was a collaboration with the central government, local government, Bank Sampah Digital, and involved volunteers, including Chandra Asri Group employees, Anyer Village residents, scout members, school students, and representatives of other community elements.



# **Biodiversity**





The Company has established a biodiversity protection policy including identification and inventory of biodiversity potential, determination of protected areas, allocation of adequate resources, involvement of all related parties, and support for actions in accordance with the principles of biodiversity conservation.

### **Our Strategy**

Protecting, maintaining, sustainably managing, and restoring biodiversity.

### Our Achievement

Increased in biodiversity index by 1.7% from the previous year

### Coral Reef Rehabilitation Program



75 m2

1,250 coral reef clusters

10 types of coral reefs

35.76 cm average height

100% survival rate

# **Biodiversity**

### Taman Kehati Asri Conservation

Taman Kehati Asri, covering 1,500 m<sup>2</sup> at the front entrance garden and 6,000 m<sup>2</sup> in the Cerlang area within the plant premises, features facilities dedicated to biodiversity maintenance and monitoring.



Flora

Namnam Cynometra cauliflora)
Plants originating from Banten or
Lebak Regency



Endangered

Kokoleceran

(Vatica bantamensis)

Rare plants from in-situ locations

Grows well in the ex-situ location of

Taman Kehati Asri

Critically endangered

Fauna

Kuya Batok (Cuora amboinensis)

Endangered

Kera Ekor Panjang(Macaca fascicularis)Critically endangered



419 plants consisting of 45 types

103 aves of 15 types

herpetofauna of 7 types

mammals of 4 types



# Contribution to the Society

Community Engagement

> Community Engagement

**Human Resources** Management

- **Human Capital** Development
- Labor and Human Rights

Occupational Health and Safety Management

Health and Safety

Responsibility to Customers

> Product and **Chemical Safety**



"Through CSR initiatives, Chandra Asri group is dedicated to promoting the welfare of the community while actively preserving the environment."

### **Our Strategy**

- Designed CSR programs across education, health, and economic sectors in harmonize with the Sustainable Development Goals (SDGs).
- Committed to conserving and safeguarding the environment, along with preserving biodiversity.
- Fostering partnerships with local organizations to strengthen social impact.

### Our Achievement



Beneficiaries of Scholarship Program



80 Mothers and Children

Beneficiaries of Health
Program



**4,051** people

Beneficiaries of the Community

Development Program



2.66

SROI Pesona Anyar



3.4%

Poverty in Anyar Village alleviated through the Pesona Anyar program





# **Education Pillar**







6 scholarship program for 122 highschool and university students in 2023.



74 college students

have been selected for the official work commitment program since the establishment of Politeknik Industri Petrokimia Banten (PIPB) in 2022.



Monitoring and educating 5 Adiwiyata schools in Banten on recycling organic and non-organic waste to create economic value.



80 teachers
across 20 schools underwent Academic
Potential Test (TPA) and English training.





# Health Pillar





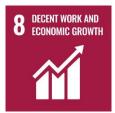


50 toddlers and
30 pregnant women with Chronic
Energy Deficiency (CED) benefited
health intervention program



# **Economic Pillar**







- 225 households participated in the circular economy program, with a total Rp30 million of waste savings until 2023.
- 13.75 tons of Asri fertilizer was marketed and
   600kg of planting medium was produced.

# Social-Environment Pillar











- 23 zakat, infaq, and alms for communities in 23 sub-districts/village.
- 89 sacrificial animals were donated at 56 locations.



- Planting of 93 tree seedlings in the Taman Kehati Kadubeureum.
- Maintenance of 12,500 tree stands in an area of 25 ha.



# **Human Capital Management**

"Chandra Asri Group's commitment to human capital management is aimed at fostering employee development, value, and active contribution to the Company's success."

### Human Capital Development

### **Our Strategy**

- Providing competency and career development through fair promotion and comprehensive education.
- Performance evaluations were carried out fairly and honestly, based on integrity and responsibility.

### Our Achievement



27% Increased on training hours compared to 2022



91.2% Annual Learning
Development Program
Implementation



100% Employees received yearly performance evaluation

### Average Hours of Education and Training by Gender



Competency Growth in 2023

Manufacturing 12%

Non-Manufacturing 8%



# **Human Capital Management**

"Chandra Asri Group adheres to the principles of universal human rights by ensuring that all individuals have equal and fair opportunities without discrimination."

### **Labor and Human Rights**

### **Our Strategy**

- Issuing Human Rights Policy covering across the business and supply chain.
- Ensuring non-discriminatory hiring practices
- based on competency and suitability.
- Offering competitive remuneration (including pension program).
- Ensuring freedom of assembly for personal fulfillment.

### Our Achievement



1,719

Number of employees



21.1% Composition of Female employee at Managerial Level



O Forced & child labor were employed within the Company

The wages for the lowest-level new employees exceed provincial minimums in our operational areas

Jakarta: 122%

Banten: 154%



# Occupational Health and Safety Management

"In implementing employment practices, Chandra Asri Group relies on OHS principles to ensure that every employee works in a safe and healthy work environment."

### Our Strategy & Program

- Company operating units certified OHSMS and ISO.
- Promotion of OHS on a regular basis with "Let's Pause For Life" program and golden rules "Life Saving Rules".
- Behavior Based Safety (BBS) for reporting safe and unsafe behavior.
- Avoiding incidents through effective implementation of process safety management (PSM), Management of Change, Contractor Safety Management, and MIQA.



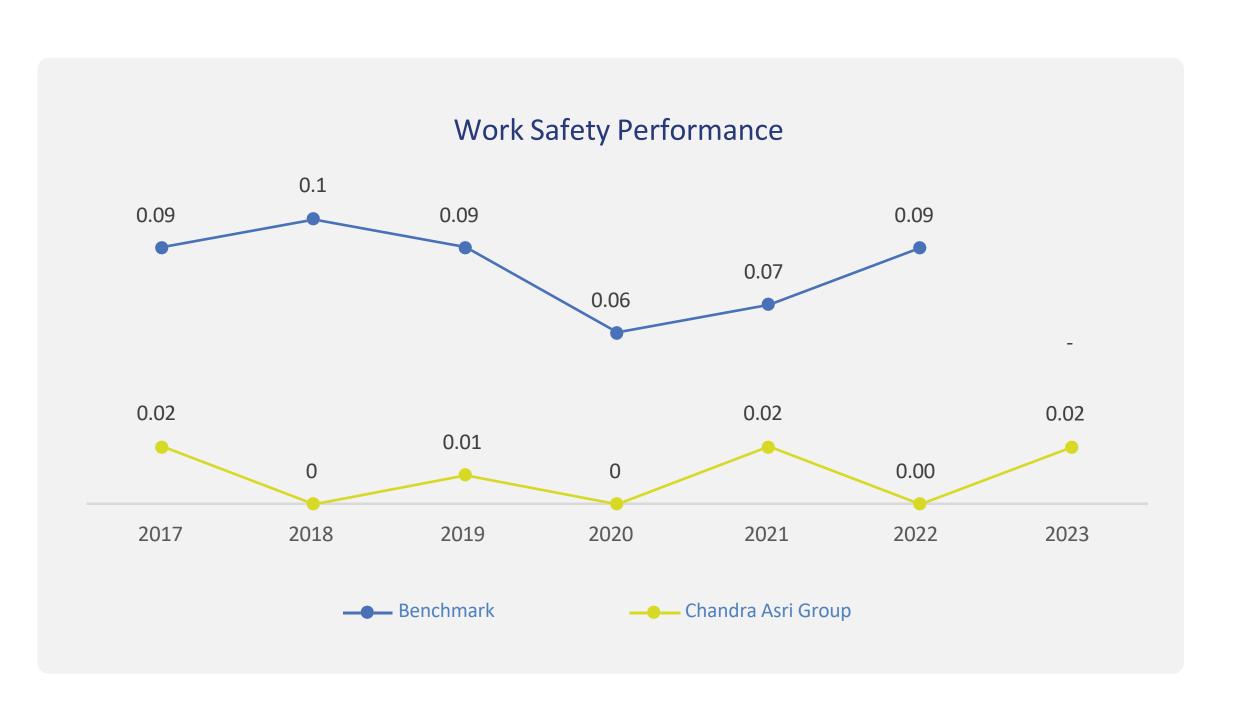
14 PSM Principles
have been 100%
implemented at the
Ciwandan Site and
Pulo Ampel Site.



# Occupational Health and Safety Management

### **Our Achievement**

	Chandra Asri Only	Contractor
Lost Time Accident (LTA) Rate	0.23	0
Case of LTA	1	0
Total incident rate	0.5	0
Total working hours	4,277,840	3,910,038



### Note

- Safety Performance in Lost Time Case Rate (LTCR) per 200,000 working hours
- Benchmarks from The International Association of Oil & Gas Producers (IOGP)
- OGP 2023 performance benchmarks were not yet available at the time this report was prepared



# Responsibility to Customers

### **Product and Chemical Safety**

### **Our Strategy**

- Audit activities are conducted to verify that product quality aligns with standards and adheres to relevant regulations.
- Throughout the manufacturing process of Asrene and Trilene, compliance with the SVHC EU-REACH Candidate List of Substances has been maintained.
- Conduct periodic environmental impact analysis for each product using the life cycle assessment method.
- Implement product information labeling and documentation in accordance with the Global Harmonized System (GHS) guidelines.

"Chandra Asri Group is dedicated to delivering consistent service and meeting customer expectations, ensuring enhanced satisfaction through the provision of safe products and services."

### Our Achievement

100% Followed-up **Complaints** 

20% Decrease in product return cases (-10 cases)

IRCA score (Product Stewardship)

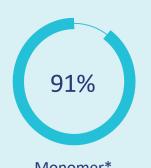
98.6% Ciwandan Site Office 98.4% Pulo Ampel Site Office



Incident of non-compliance regarding health and safety of products and services during 2021-2023



**Customer Satisfaction Survey** 



Monomer\* \*Including Styrene Monomer



Polymer



**Average Customer Satisfaction** 



# Commitment to Good Corporate Governance Practice



### **Corporate Governance**

- Board Structure
- Sustainable Procurement
- Digital Transformation

### **Business Ethics**

- Code of Ethics
- Anti-Corruption and Anti-Bribery
- Freedom of Association



# Corporate Governance

### Composition of the Board

### 17 BoC Members

to ensuring the Company's operations run in accordance with governance principles.

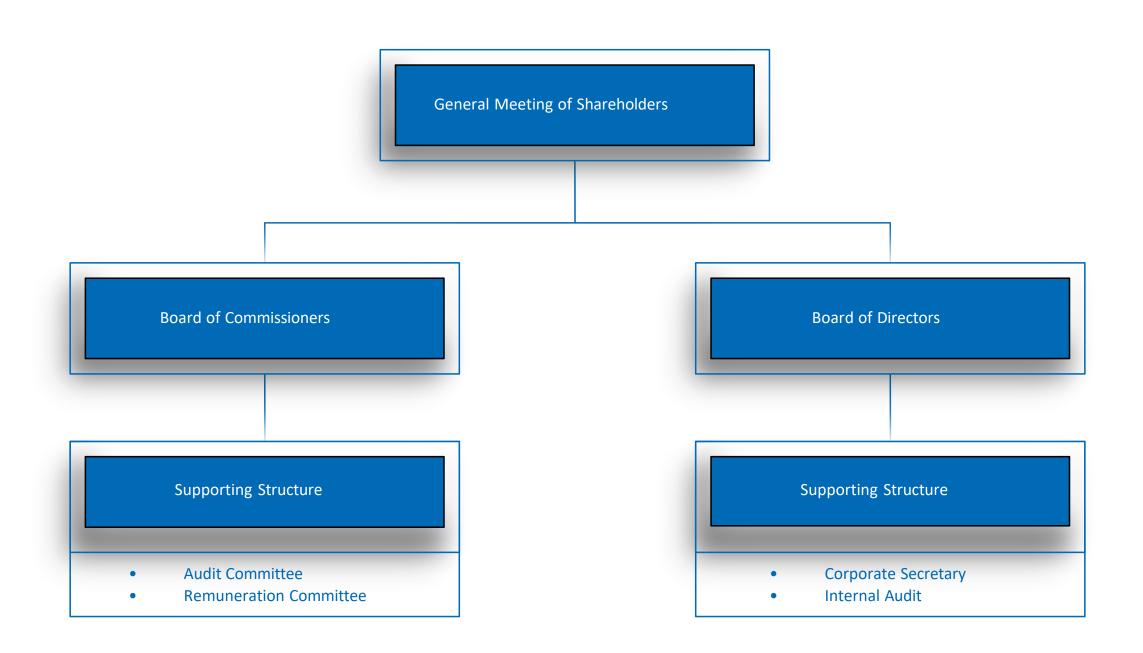
33% Independent Commissioners (more than the required 30%)

### 15 BoD Members

to managing and leading the Company's operations, formulating policies and strategic goals, and ensuring alignment with the Company's Vision and Mission.

### 1 Sustainability Director

to leading the management of sustainability initiatives within the Company, and driving continuous improvement in sustainable practices.



### Pay Linked to Sustainability

The Company integrates sustainability achievements into remuneration decisions alongside other Corporate Scorecard metrics, influencing overall performance evaluations and affecting remuneration for employees and management.



# Corporate Governance

"Chandra Asri Group emphasizes the significance of ESG considerations in sourcing goods and services, while also prioritizing local procurement."

### Sustainable Procurement

### **Our Strategy**

- The procurement process is carried out in a transparent, accountable, and fair manner and follows the principles of Good Corporate Governance.
- Digitize supply chain management by utilizing Blockchain technology.
- Contractor SHE Plan outlines selection requirements to ensure suppliers prioritize operational safety for workers and reduce environmental risks to nearby communities.

### **Our Achievement**

100% New suppliers have been selected using social and environmental criteria.



O Suppliers

identified has significant

actual and potential negative

social impacts



US\$ 122,800,362

Domestic purchase value

US\$ 178,709,884

Total purchase value



# Corporate Governance

"Through digital transformation, Chandra Asri Group enhances efficiency, agility, scalability, and achieves organizational sustainability."

### **Digital Transformation**

### Digitized Human Resources Process

Digitize human resources processes through re-assessment of applicable human resources process and investing in reliable integrated HR system.

- Recruitment:
- Onboarding;
- Organization management;
- Actions on personnel including hiring, promotion, advancement, and termination;
- Changes to personal data;
- Change of employee status;
- Attendance;
- Paid leave;

- Reimbursement of medical expenses;
- Request for documents by employees;
- HR Helpdesk;
- Awards
- Company social media;
- Performance management; and Mapping and talent succession.

### Digitized Manufacturing Function

Digital transformation of manufacturing function to increase operational efficiency, reduce energy consumption, improve quality, and product consistency.

- Advanced Process Control (APC)
- Asset Information Management System (AIMS)
- Operator Training Simulator (OTS) Machine Learning
- Alarm Management System

Chandra Asri Group strengthens its
IT infrastructure and cybersecurity
position through the launch of a
Security Operation Center (SOC), in
partnership with leading IT company,
DXC Technology.



Chandra Asri Group have successfully achieved the "National Lighthouse Industry 4.0" award from the Ministry of Industry (Kemenperin).



### **Business Ethics**

"Chandra Asri Group's commitment to ethical conduct and corporate integrity is upheld through regular communication of Code of Ethics and Corporate Culture, supported by comprehensive oversight mechanism."

### **Our Strategy**

- Code of Ethics and Corporate
  Culture, based on iSTAR Values, are
  regularly communicated to all
  employees via intranet portal, new
  employee orientation materials, and
  direct meetings and discussions.
- Ethics and Integrity are maintained through the Ethics Oversight and Bribery & Anti- Corruption Policy, reinforced by the Whistleblowing System.
- Upholding freedom of association, particularly employees' rights to join labor unions.

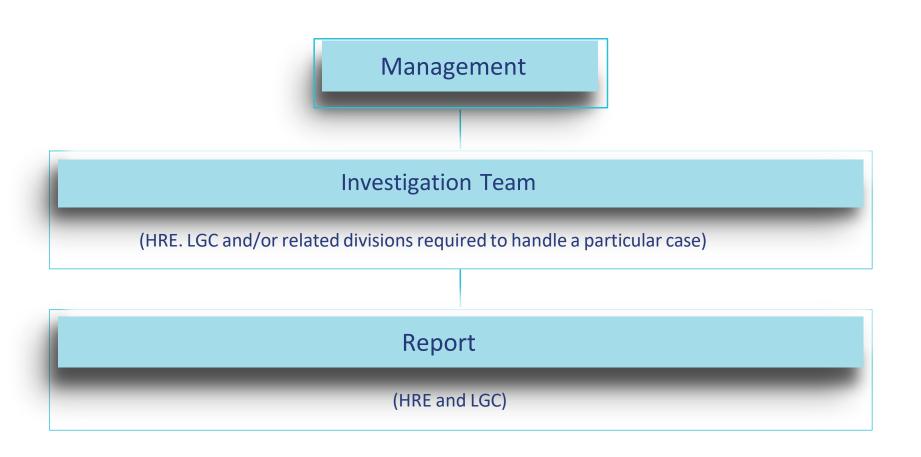
### Basics of the Code of Ethics

- Personnel and Safety
- Fighting Corruption
- Business Activity

- Information andAsset Protection
- Communication

The Whistleblower Committee is tasked with managing and investigating all reports/complaints received through the whistleblower channels.

The Company offers whistleblower protection, ensuring confidentiality for both informants and involved parties, and safeguarding against threats or intimidation.





# **Business Ethics**

### Our Achievement

Chandra Asri is the Chairman of 3 Industrial Associations, including INAPLAS, RCI, and FIKI. As well as the Head of Policy and Business Division of HPI.



Chandra Asri Group is a member of the Organizing Committee



22 Code of Conduct
Training Sessions
throughout 2023



100% Percentage of employees covered by Code of Conduct training



O Confirmed internal and external legal actions related to the Code of Conduct



O Cases of violation of the Code of Ethics



O Confirmed corruption cases





**Head Office Address** 

Wisma Barito Pacific Tower A, 7th Floor Jl. Let. Jend.

S. Parman Kav. 62 - 63

Jakarta 11410, Indonesia

Phone: (62-21) 530 7950

Fax: (62-21) 530 8930

© @chandraasri.id

PT Chandra Asri Pacific Tbk

@ChandraasrilD

@Chandraasri.id

In PT Chandra Asri Pacific Tbk

PT Chandra Asri Pacific Tbk

www.chandra-asri.com